Data sheet



Microsoft Teams SMB Direct Routing Service Powered by Orange

Available in 160 territories and countries, Orange Business Services replaces multiple local providers.

The Teams direct routing module from ORdigiNAL offers Orange Business Services customers (small and midsize businesses) the ability to use Microsoft Teams as fully-fledged PBX in the cloud.

It is a global voice service that can manage outbound, inbound, on-net, off-net and local at national and international levels. This enterprise-grade module allows these customers to register and provision their Orange SIP trunk and telephone numbers to the virtual SBC's of the ORdigiNAL cloud service who are paired to deliver 'direct routing' capabilities for Microsoft Teams.

Direct Routing Connectivity:

Direct Routing Connectivity feature allows businesses to integrate their telephony infrastructure with Microsoft Teams, enabling seamless communication and collaboration within a single platform.

Global Reach:

The Global Reach feature ensures businesses have access to reliable and secure communication services worldwide, facilitating collaboration and connectivity across different regions.

Enhanced Call Quality:

The Enhanced Call Quality feature ensures businesses can enjoy high-quality voice calls, providing clear and reliable communication within Microsoft Teams.

Simplified Deployment and Management:

The Simplified Deployment and Management feature makes it easy for businesses to set up and manage their telephony integration with Microsoft Teams, offering a user-friendly interface and intuitive management tools.

Key benefits:

- Seamlessly connect existing telephony infrastructure to Microsoft Teams.
- Enable users to make and receive calls directly from the Teams interface.
- Streamline communication by integrating voice calls with other collaboration tools in Teams.
- Leverage Orange's extensive global network for worldwide connectivity.
- Collaborate with partners and clients across different locations.
- Ensure reliable and secure communication services internationally.
- Deliver high-quality voice calls with clear and reliable communication.
- Minimise disruptions and provide excellent call quality.

Elevate your communication experience with Microsoft Teams SMB direct routing service by Orange.