Telephony services

CallCabinet

Data sheet



With CallCabinet, you get recording of compliance calls...

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CallCabinet securely captures, stores and analyses all conversations, regardless of the platforms on which they take place. From Microsoft Teams, Cisco, Webex, to Avaya, Zoom, RingCentral, and everything in between, enjoy seamless integration with all Unified Communications (UC), IP-PBX and telephony platforms with a single solution.

CallCabinet is fast to deploy and comes standard with military-grade security, data sovereignty, multi-tenancy, data resilience and redundancy, global support, and much more.

One solution does it all.

CallCabinet's suite of solutions supports all your company's communications networks, regardless of the number of communications platforms, users, departments or extensions involved. As a pioneer in cloud-based compliant call recording, CallCabinet provides unlimited throughput between your call, conference and contact centre platforms and the CallCabinet solution.

Scalable and adaptable.

CallCabinet's price evolves according to usage, allowing you to choose the features you need with one of our licence types. Unleash the power of CallCabinet's versatility. Consolidate your needs with a single, unified solution that gives you everything you need, from compliant call recording to in-depth conversation analysis.

The benefits:

- CallCabinet enables businesses to eliminate communication and business intelligence silos with one powerful solution.
- Record calls effortlessly, regardless of the platform used (unified communications systems, traditional phone lines, etc.)
- Gain valuable insights into multilingual interactions with Call-Cabinet's advanced conversational intelligence features.
- Capture conversation data from all communication devices used by your team to get a complete picture of your compliance and policy adherence environment.
- Access and analyse call, conference and contact centre recordings from anywhere, with secure data storage that complies with data sovereignty regulations of data. Define granular policy settings at company, department, team or individual level

CallCabinet can seamlessly migrate all legacy or proprietary call data, unlocking and centralising access and information.